



KONGUNADU COLLEGE OF ENGINEERING & TECHNOLOGY (AUTONOMOUS)

(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai,
Accredited by NBA (CSE, ECE, EEE & MECH), Accredited by NAAC, Recognized by UGC with 2(f) &
12 (B) and ISO 9001:2015 Certified Institution)

NAMAKKAL – TRICHY MAIN ROAD, THOTTIAM (TK)-621215

GRIEVANCE REDRESSAL CELL

Kongunadu College of Engineering & Technology has evolved a fruitful and useful mechanism to find out solutions for the day-to-day problems and grievances of the students. A Grievance Redressal Cell has been constituted in Kongunadu College of Engineering & Technology in accordance with the regulations of University Grants Commission.

OBJECTIVES

- To maintain a fair, unbiased and consistent system for redressal of various issues faced by the students.
- To ensure strict confidentiality so that students approach the Grievance Redressal Cell without the fear of any vindictive activity.
- To maintain a conducive atmosphere and relationship between the students and faculty without giving any chance to widen the gap between them that may arise because of certain simple misunderstandings.
- To ascertain that immediate suitable actions are taken by addressing the faculty or by requesting the management depending upon the nature of grievance.

Mechanism of Grievances and Redressal Cell

The Grievance Redressal Cell has been formed solely to provide solutions for the grievances of the students which arise then and there.

The students drop their grievance letters in the suggestion boxes provided in our campus or send online to the email gr@kongunadu.ac.in.

The grievances dropped in the suggestion boxes are collected periodically and they are analysed by the committee and forwarded to the concerned department for remarks. After receiving the remarks, the committee discusses about them, takes suitable actions to solve the grievances if found genuine.

On receipt of the grievances the Grievance Redressal Cell scrutinizes, analyzes carefully and discusses with the concerned person to find out on amicable solution without affecting the interests of both the parties.

The students are fully free to submit their grievances regarding academic or personal matters in the meeting. A formal review meeting will be convened to deliberate the proceedings of the grievance received from the student.

If the grievances are pertaining to the decision of the management, the committee will submit a report to the management with its remarks or recommendations.

If the grievances are found to be not reasonable, the students are explained about the impossibilities to implement them. In all cases maintaining strict confidentiality is ensured by the Grievance Redressal Cell.

Composition of Grievances and Redressal Cell

A Grievance Redressal Committee has been re-constituted for the academic year 2024-2025 with the following faculty members to address the complaints and suggestions received from the student.

S.No.	Name of the Committee Member	Designation	Membership
1	Dr.R.Asokan	Principal, KNCET	Chairperson
2	Dr.D.Jagadeesh	HoD, Department of Mech	Convener
3	Dr.C.Saravanabhavan	HoD, Department of CSE	Member
4	Dr.S.Kavipriya	HoD, Department of Civil	Member
5	Dr.M.Dharmalingam	HoD, Department of ECE	Member
6	Dr.A.Nithya	ASP/Mech	Member
7	M.Y.Manashwini	II Student AG	Member
8	V.Rakesh	III Student AD	Member
9	S.Srinithi	II Student BME	Member
10	P.Elamathi	II Student Civil	Member
11	M.Sivanesan	IV Student CSE	Member
12	V.Suryagayathri	IV Student ECE	Member
13	J.H.Ashwin	III Student EEE	Member
14	R.Lidiya	II Student IT	Member
15	S.Jagankalidas	III Student Mech	Member
16	L.S.Naveen	I Year/Mech	Member