



KONGUNADU COLLEGE OF ENGINEERING & TECHNOLOGY (AUTONOMOUS)

(Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai,
Accredited by NBA (CSE, ECE, EEE & MECH), Accredited by NAAC, Recognized by UGC with 2(f) & 12 (B)
and ISO 9001:2015 Certified Institution)

NAMAKKAL – TRICHY MAIN ROAD, THOTTIAM (TK)-621215

GRIEVANCE REDRESSAL CELL

Kongunadu College of Engineering & Technology has evolved a fruitful and useful mechanism to find out solutions for the day-to-day problems and grievances of the students. A Grievance Redressal Cell has been constituted in Kongunadu College of Engineering & Technology in accordance with the regulations of University Grants Commission.

OBJECTIVES

- To maintain a fair, unbiased and consistent system for redressal of various issues faced by the students.
- To ensure strict confidentiality so that students approach the Grievance Redressal Cell without the fear of any vindictive activity.
- To maintain a conducive atmosphere and relationship between the students and faculty without giving any chance to widen the gap between them that may arise because of certain simple misunderstandings.
- To ascertain that immediate suitable actions are taken by addressing the faculty or by requesting the management depending upon the nature of grievance.



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GRIEVANCE REDRESSAL CELL

Mechanism of Grievance Redressal Cell

The Grievance Redressal Cell has been formed solely to provide solutions for the grievances of the students which arise then and there. The students can submit their grievances regarding academic, facilities or any other matters in the meeting.

The students inform their grievance via

- Email gr@kongunadu.ac.in
- Form Link in Institution Website <https://kongunadu.ac.in>
- Grievance Redressal Cell Meeting
- Suggestion Box

The grievances received through above sources are collected periodically and they are analysed by the committee, Then suitable actions will be taken to solve the grievances without affecting the interests of both the parties, if found genuine.

If the grievances are found to be not realistic, the students are explained about the impossibilities to implement them. In all cases strict confidentiality will be ensured by the Grievance Redressal Cell.